

Agenda: Washington State Health Benefit Exchange Plan Management Meeting

7/17/12; 10:00 am – 12:30 pm

Agenda

ID	Topic	Facilitator	Duration
1.	Welcome <ul style="list-style-type: none"> • Introductions 	Michael Arnis	5 Min
2.	Purpose of the Meeting <ul style="list-style-type: none"> • Share Policy and IT Updates • Health Care Provider Directory Discussion • Discuss Enrollment and Billing • Discuss Appeals Process for Issuers 	Michael Arnis	5 Min
3.	Updates on: <ul style="list-style-type: none"> • News related to Plan Management • IT/Formulary Update 	Michael Arnis / Ashley Stamets	10 Min
4.	Health Care Provider Directory <ul style="list-style-type: none"> • Introduction to proposal • 9-Step process to prepare a health care provider directory • 4 Responses to Issuer Concerns 	Michael Arnis / Dipti Sharma (eHealth)	75 Min
5.	Enrollment and Billing	Brad Finnegan	15 Min
6.	Appeals process for issuers <ul style="list-style-type: none"> • Discuss a “very revised” working document for appealing denial of a QHP 	Michael Arnis	20 Min
7.	Break <ul style="list-style-type: none"> • Break at 11:00 am 	All	10 Min
8.	Next Steps / Close <ul style="list-style-type: none"> • Upcoming Meeting: 7/31 	Michael Arnis	10 Min

Meeting Notes

<i>ID</i>	<i>Notes</i>
1.	
2.	
3.	
4.	
5.	